

# CHUGACH POWDER GUIDES TOUR PARTICIPANT CONTRACT

## TORDRILLO MOUNTAIN LODGE

### **MAKING A RESERVATION**

Chugach Powder Guides requires 50% of trip cost as deposit at time of reservation with the remaining balance due 90 days prior to the skiing date. If reservation is made within 90 days prior to ski date, payment is due in full. A deposit as well as a signed tour participant contract is required to confirm your reservation. There are no exceptions. The tour participant contract is a written acknowledgement of CPG's vertical, refund and cancellation policies. Failure to pay final balance by the due date will result in the cancellation of your reservation and no refund will be given.

### **HELI-SKI FLIGHT HOUR POLICY**

Tordrillo ski packages guarantee 5 flight hours per person. Flight hours are defined as time spent in the helicopter while experiencing vertical lift. Flight hours also include lifts necessary for pickups with no passengers in the helicopter (the helicopter still has to fly to come pick you up). Flight hours are tracked individually and are cumulative regardless of group restructuring or other variances. Extra flight hours are optional and will be charged at a rate of \$985 per person, per hour. In the event that you are unable to achieve 5 flight hours in the course of your package, you will be refunded \$640 per unachieved flight hour. In lieu of cash refund, you may opt to roll over 50% of your unused hours to an equivalent package in the following year.

### **FUEL SURCHARGE**

Due to the volatile nature of the fuel market, it may be necessary to implement a fuel surcharge. We base the fuel surcharge on the Los Angeles Index for Kerosene-Type Jet Fuel Price that is reported by the US Department of Energy( [http://www.eia.doe.gov/pub/oil\\_gas/petroleum/data\\_publications/weekly\\_petroleum\\_status\\_report/current/pdf/table15.pdf](http://www.eia.doe.gov/pub/oil_gas/petroleum/data_publications/weekly_petroleum_status_report/current/pdf/table15.pdf) ). A Fuel Surcharge will be added for increases in the base fuel prices as of Dec. 31 of the previous year. A \$4.25 addition to each heli hour per person will be added for each percentage (%) increase.

### **EQUIPMENT RENTAL**

Ski and pole rental are available with advance notice at a rate of \$40.00 per day. If advance notice is not given, rental availability can not be guaranteed.

### **REMOTE TRAVEL COMPLICATIONS**

Skiing in the Tordrillo Mountains of the Alaska Range is a wilderness ski experience. Due to the remote location of the lodge, your arrival is achieved through use of a ski or float plane from Anchorage and you will return to Anchorage in the same manner. It is possible that you and members of your party may face delay or cancellation of your flight in or out of the Tordrillo Mountain Lodge due to inclement weather conditions. In this circumstance, you may be required to overnight at the Millennium Alaskan hotel while you await a weather window for transport to the lodge. In this case, there will be no additional charge for your lodging. Due to the high fixed cost of having the lodge and helicopter staffed and ready for you, in the event that you are unable to reach the lodge due to inclement weather refunds will still be based upon helicopter hour usage outlined above under "HELI-SKI FLIGHT HOUR POLICY".

You may also face delay or flight cancellation while you await a weather window for transport from the Tordrillo Mountain Lodge to Anchorage. In this case, Chugach Powder Guides will not be held responsible for charges, reservation change penalties or other fees associated with or resulting from delayed departure or flight cancellation. If inclement weather prevents departure from the lodge and requires additional nights lodging at the Tordrillo Mountain Lodge, you will be assessed a \$300 / night fee per person. No additional fees will be charged for food in such cases.

### **CANCELLATION POLICY**

If it becomes necessary for you to cancel your reservation, Chugach Powder Guides requires written notice of cancellation via certified mail. Monies on account rolled over from previous years are non-refundable. If we receive cancellation notice more than six months prior to your skiing date, all monies on account will be refunded (other than monies rolled over from previous years) less a \$300 cancellation fee per seat. If cancellation notice is received less than six months prior to ski date, the deposit is non-refundable. If cancellation notice is received less than 90 days prior to ski date, all monies on account are non-refundable. All money on account is good for the current season only. Any change to a reservation date, if available, will be subject to a \$150 per person administrative charge. \*\*These policies do not apply to money carried forward from a past reservation.

**REFUNDS**

Tordrillo Heli-Ski Packages are based on use of flight hours. If you should achieve your hourly maximum prior to the end of your package week, you have the option of not flying. If you choose to do this, you must notify your guide before the next fly day or you will be charged for the flight hours achieved by your group for that day. If you haven't achieved your maximum flight hours and you choose to miss any skiing for any reason, you will be charged for the hours achieved by your group for that day.

No refunds are issued in part or in whole for unused days due to late arrival, early departure or any other reason. No refunds are issued for "down days". No refunds are issued for missed skiing due to skiing ability, fitness, equipment failure, or personal choice. If a skier becomes injured, ill, or requests to leave the field prematurely for any reason, no refund will be made. Additional costs resulting from an evacuation or early departure from the field will be charged to the guest. Monies on account from previous years are non-refundable.

**If Chugach Powder Guides is unable to deliver a reserved package of helicopter skiing due to the inability to meet minimum group requirements, snow conditions, or other cause subject to CPG's discretion, we will reschedule your week, or a refund will be given. Chugach Powder Guides reserves the right to cancel any ski week package or ski week at any time.**

**AS WITH HELI-SKIING ANYWHERE IN THE WORLD, IT IS POSSIBLE THAT ANY HELI SKI WEEK COULD BE "SHUT OUT" DUE TO INCLEMENT WEATHER CONDITIONS. IN THIS CASE, REFUNDS ARE BASED UPON THE ABOVE HELI-SKI FLIGHT HOUR POLICY. THIS CONSTITUTES YOUR REFUND IN ITS ENTIRETY. IF YOU CHOOSE TO HOLD YOUR CREDIT ON ACCOUNT FOR FUTURE USE, AN EXTRA 10% WILL BE ADDED TO YOUR CREDIT.**

**INSURANCE**

Chugach Powder Guides **STRONGLY RECCOMENDS** that all guests carry Trip Cancellation Insurance, Trip Interruption Insurance, Medical Insurance, and Emergency Evacuation Insurance. These insurance types safeguard you against unforeseen mishaps that can occur before or during your heli vacation with us. OUR REFUND AND CANCELLATION POLICIES ARE ABSOLUTE. IF YOU INJURE YOURSELF BEFORE YOU COME OR HAVE OTHER CIRCUMSTANCES WHICH CAUSE YOU TO CANCEL YOUR TRIP, YOUR PACAKGE WILL NOT BE REFUNDED BEYOND THE TERMS OF THE ABOVE POLICIES. Depending on the carrier and the policy, such insurance is usually a small fraction of the over all package price and could reimburse you the entire cost of your trip in the event of your cancellation.

I understand and aknowledge that CPG reccomends the above insurance and:

Choose to purchase insurance for my trip \_\_\_\_\_  
INITIALS

Choose not to purchase insurance for my trip with full knowledge that if I cancel before I come that I will not be refunded beyond the above policies. \_\_\_\_\_  
INITIALS

\_\_\_\_\_

I, \_\_\_\_\_, acknowledge I have read the above policies, having had sufficient opportunity to do so, and understand them. I acknowledge that my reservation will not be confirmed nor my space secured until I have returned this signed contract with a 50% deposit. I understand that by signing this contract, I agree to be bound by its terms.

Participant Signature: \_\_\_\_\_ Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_